



Dear patient,

Midwest PT Services is committed to maintaining a safe and healthy workplace for our staff and patients. We appreciate the trust you have placed on us as a team with your health. As such, with the increased concerns of Coronavirus Disease 2019 (COVID-19) we would like to reassure you about the precautions we are taking in order to keep you safe and healthy.

First and foremost, the best way to educate ourselves is by using validated resources such as the Centers for Disease Control and Prevention (CDC), World Health Organization (WHO), Occupational Safety & Health Administration (OSHA) and the US Department of Health.

We advise you to follow the public health authorities' guidance regarding hygiene and personal travel in order to avoid any exposure risk to you, our staff, and other patients. We ask that if anyone presents symptoms to reschedule or cancel their appointment.

Our housekeeping and infection control procedures have intensified in the office. The technicians will continuously be disinfecting doorknobs, arm rests, treatment rooms, PT equipment, etc. We request that you are diligent about the use of hand sanitizer when arriving and before you leave the clinic as well. We are fortunate to be able to keep each patient in their own individual treatment room during the course of their treatment here, which is better aligned to the isolation recommendations than exercising together in a large gym area.

We will continue to implement procedures to minimize the spread of COVID-19 according to the CDC and other credible resources. As a team, we are confident in our ability to continue your care in a safe and effective manner. Thank you for your patience during this time.

Sincerely,

MPTS Team